



1<sup>st</sup> JANUARY 2017 – 31<sup>st</sup> DECEMBER 2017

STANDARD ROOM TYPE	U\$
SHARING PER PERSON PER NIGHT	213
SINGLE PER PERSON PER NIGHT	304
CHILD SHARING OWN ROOM UNDER 12 YEARS P/P/N	106
SINGLE CHILD IN OWN ROOM UNDER 12 YEARS PER NIGHT	153
TOUR-LEADER OR PILOT PER NIGHT	100



STANDARD DOUBLE ROOM DELUXE ROOM	(CURRENT WING) TYPE	STANDARD TWIN U\$
SHARING PER PERSON PER NIGHT		240
SINGLE PER PERSON PER NIGHT		342
CHILD SHARING OWN ROOM UNDER 12 YEARS P/P/N		119
SINGLE CHILD OWN ROOM UNDER 12 YEARS PER NIGHT		172



DELUXE ROOM



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**1<sup>st</sup> JANUARY 2017 – 31<sup>st</sup> DECEMBER 2017**

STANDARD SUITE ROOM TYPE	U\$
SHARING PER PERSON PER NIGHT	304
SINGLE PER PERSON PER NIGHT	380
ONE EXTRA ADULT SHARING PER NIGHT	167
CHILD SHARING WITH PARENTS UNDER 12 YEARS PER NIGHT	104



**2 X STANDARD SUITE (STANDARD WING) WITH 1 X KING SIZE BED & 1 X ¾ BED ONLY PER ROOM  
CHILDREN CAN SHARE WITH PARENTS, OR A 3<sup>RD</sup> ADULT.**

EXECUTIVE SUITE ROOM TYPE	U\$
PER/PERSON/PER/NIGHT SHARING	342
SINGLE PER PERSON	428



**2 X EXECUTIVE SUITES WITH A KING SIZE BED & LOUNGE AREA (DELUXE WING).**



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**PLEASE NOTE:-**

1. Rates quoted are per person per night and are inclusive of en-suite accommodation, breakfast, statutory 2% tourism levy & 15% VAT.
2. Retail selling price denotes RSP.
3. Room release time is at 18:00 hrs. unless we are notified of a late arrival.
4. Tour-leader / pilot rate are nett.

**INFORMATION:-**

**Standard Room:**

- Ensuite bathrooms with bath and separate shower.
- 26 rooms with 2 by  $\frac{3}{4}$  beds and 6 rooms with King Size Beds.
- Satellite television, hair dryer, ceiling fan and air conditioner.
- Tea & coffee making facilities, hair dryer, safe.

**Deluxe Rooms**

- Ensuite bathrooms with shower only.
- 8 rooms with 2 by  $\frac{3}{4}$  beds and 12 rooms with King Size Beds.
- Satellite television, hair dryer, ceiling fan and air conditioner.
- Tea & coffee making facilities, Coffee machine, hair dryer, minibar fridge, safe.

**Standard Suites**

- Ensuite bathrooms with bath and separate shower.
- 2 Standard Suites – 1 by king-size bed & 1 by  $\frac{3}{4}$  bed in each suite.
- Satellite television, hair dryer, ceiling fan and air conditioner.
- Tea & coffee making facilities, Coffee machine, hair dryer, minibar fridge, safe.

**Executive Suites**

- Ensuite bathrooms with bath and separate shower.
- 2 Executive suites with King Size Beds.
- Separate lounge area.
- Satellite television, hair dryer, ceiling fan and air conditioner
- Tea & coffee making facilities, Coffee machine, hair dryer, minibar fridge, safe.

**General**

- Complimentary Wi-Fi in all rooms and public areas.
- Room service, laundry and baby sitters available upon request.
- Children can only share with parents in a standard suite.
- Reservations open 24 hours, 365/6 days a year.
- The Palm Restaurant – a la carte menu available.



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## **RESERVATION TERMS & CONDITIONS**

Please note that these policies have been designed to help us provide a better service to you and your clients.

- a) For group bookings a rooming list is required a month in advance. Any rooms which are held "names to be advised" will be held up to two weeks prior to the date of arrival. Thereafter, they will automatically be released unless a request is put in writing to us to hold those rooms. These rooms will then be subject to cancellation fees as listed below.
- b) FULL payment is due prior to client's arrival, if payment is not made, clients will be liable for all accommodation charges.
- c) Cancellation within 15-30 days prior to arrival, 50% fee, 15 – 0 days, 100% and DNA's will be billed at your nett rate.
- d) All rooms will be held until 18:00 Hrs, unless we are informed that time of arrival will be later. At 18:00 Hrs, all rooms will automatically be released.
- e) All guests coming into the hotel must hold a voucher or the voucher must be sent to us prior to their arrival. Where there is not enough time to forward the voucher, a voucher number must be sent to us through email or fax. If the guest does not hold a voucher he will be asked to settle direct unless clearance is received from the Travel Agent or Tour Operator.
- f) Should extras also be sent through to the agency, this must be indicated on the voucher or authority emailed or faxed through, otherwise the guest will be asked to settle direct.
- g) Ilala Lodge will invoice you out at the RSP rate, inclusive of 15% VAT
- h) Children's rate has been indicated on the rates sheets.
- i) Children under the age of 4 will be accommodated free of charge when sharing a room with their parents or other paying guests .
- j) Ilala Lodge reserves the right to amend the above rates in-line with any government statutory increases.

### **ILALA LODGE RESERVATIONS**

TEL: +263 (0) 213 2844737/8/9  
FAX: +263 (0) 213 2844740/2844417  
CELL: +263 (0)712 401 814  
EMAIL: [resman@ilalalodge.co.zw](mailto:resman@ilalalodge.co.zw)  
[reservations@ilalalodge.co.zw](mailto:reservations@ilalalodge.co.zw)  
SKYPE: ilalalodge and ilalalodge2

### **ILALA LODGE MARKETING**

CELL: +263 (0)772 327072  
EMAIL: [marketing@ilalalodge.co.zw](mailto:marketing@ilalalodge.co.zw)  
SKYPE: caroline.uys

### **GENERAL MANAGER – MARTIN VAUGHAN**

EMAIL: [gm@ilalalodge.co.zw](mailto:gm@ilalalodge.co.zw)  
WEBSITE: [www.ilalalodge.com](http://www.ilalalodge.com)



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